

## **Privacy Policy**

### **1 General**

**1.1** Personal Information means information that pertains to a living person, including the full name, resident registration number, images, etc.. by which the individual in question can be identified. (including information by which the individual in question cannot be identified but can be identified through simple combination with other information),,

**1.2** Hikari Global Inc, is committed to protecting your privacy and is abiding by the law of promoting the use of personal information. This Private Policy explains the types of personal information we collect and how we use, disclose and protect that information.

**1.3** Hikari Global Inc. will show up this Privacy Policy in the web site as main part. You might check.

**1.4** Hikari Global Inc. will occasionally update this Privacy Policy. We encourage you to periodically review this Privacy Policy to stay informed of how we manage your personal information. If any changes are made to this Privacy Policy, We will revise the "Last Updated" date that is indicated on the Privacy Policy.

### **2 Privacy Policy Agreement**

Usage of the site will constitute acceptance of the terms and conditions of this agreement. If you do not agree to abide by these terms, You may not enter or use the site.

### **3 Purpose of Usage and Collection.**

We collect the personal information as below reasons:

#### **3.1 Membership Administration**

(1) Identified by membership service

- 1) Prevented from strangers
- 2) Informing new update

(2) Service

- 1) Using, Buying, and Paying the contents,
- 2) Sending package or invoice
- 3) Identifying for transaction, and Checking balance accounts.

(3) Marketing & Advertisement

- 1) Delivery Event or advertisement.
- 2) Service matched by Users.

3) Checking access frequency

#### **4 Check information about use of service**

We use data collected about users of Hikari Global website only for offering our service. We do not retain any personally identifying information. We will ask you first the permission before using data for other reason.

#### **5 Third party information**

We may combine the information you submit to Hikari Global with information obtained from other sources or Third Party offerings for Flight, Cruise, Rent Car, Hotel.

- Name, Birth, Id, Password: Used for identifying members
- E-mail address, Phone number: Used for Informing updates, Asking permission, and Communication
- Passport (Name, Visa, Passport number, and Expiration date): Analyzing the possibility of having a journey
- Bank Account, Credit Card Details: Payment for paid information and buying product
- Address, Phone Number: Path for informing event and communication.
- Other: Information for specific service

Using Third party information has to have permission from the party before using data for other reason.

#### **6 Use of Personal Information**

User can review and edit their personal information at any time by logging in to your account and reviewing 『My Page』 or User might call to Customer Service Department for more information.

#### **7 Management for Personal Information**

##### **7.1 Technical Management.**

We use reasonable and current security methods to prevent unauthorized access, unauthorized disclosure, loss and destruction; maintain data accuracy; and ensure correct use of information.

- Account information and profiles are password-protected and the password data is stored and protected separately.
- Your access is protected by vaccine program to prevent any virus.

- Each server is protected and secured by network firewall system to prevent hacking and strange access.

## **7.2 Institutional**

We restrict the person who have the access authority and will be as below:

- Person who communicate to User.
- Person who in charge for handling your personal information.
- Person who have to handle it for work.

We do not guarantee for information leakage because of your mistake or internet problem. You have a right to protect your personal information by yourself.

Otherwise, Information leakage for system problem or our mistake, We will directly inform you and find the emergency measure and compensation.

## **7.3 Referral Service**

We might make a referral to third parties to serve you better but before that, We will ask your permission first.

## **8 Collect complaint**

**8.1** You have an authority to contact us free

**8.2** We are operating Client Relationship Center for better service

Contact to Client Relationship Center

[Client Relationship Center]

- E-mail: hikaritour@hikaritour.co.kr

(Please send us your contact number to better serve you.)

- Call: 070-7012-7037

- Fax: 02-2179-9500

- Address: Hikari Global Inc. 2F Seagaia Building, Hangang daero 324, Youngsan-gu, Seoul, South Korea

**8.3** Operating Time: Mon ~ Fri 9AM ~ 6PM (Local Time)

**8.4** We are pleased to reply for your Fax, or E-mail within 24 hours.(Except Weekend, and Holiday)

**8.5** Regarding your personal information, Please contact as below,

Personal Information Protection Center

- Call: 118
- URL: <http://www.1336.or.kr>

Personal Information Protection Portal

- Call: 02-2100-3343
- URL: <http://www.privacy.go.kr/wcp/dcl/inf/perinfo.do>

National Police Agency Cyber Terror Response Center

- Call: 02-3150-2659
- URL: <http://www.netan.go.kr>

## **9 Duty of Declaration**

As stated above, We may modify this statement from time to time and will inform you more than 10 days before. To help you track the most significant changes, We will include a history of changes. Please be informed, Hikari Global Inc, never request your password by email or the other ways.

Last Update: 2017. April